

Detail of	Contact Person	Address	Contact NO.	Email ID
Customer Care	Mr. Sandeep Patil	Torus Financial Markets Private Limited 2nd floor, ICC Chambers-II, Saki Vihar Road, Near MTNL office, Powai, Mumbai - 400072	75587 75587 8:30 am to 6:30 pm (Mon – Fri) & 8:30 am to 2:00 pm (Sat)	customercare@torusdigital.com
Head of Customer Care	Ms. Padmavathi Patil	Torus Financial Markets Private Limited 2nd floor, ICC Chambers-II, Saki Vihar Road, Near MTNL office, Powai, Mumbai - 400072	8433601054 9:30 am to 6:00 pm (Mon – Fri)	grievance@torusdigital.com
Compliance Officer	Ms. Bansi Sanghvi	1802, C-Wing, Lotus Corporate Park, Off Western Express Highway, Jai Coach, Goregaon (East), Mumbai – 400063, Maharashtra, India	022-69243000(Ext. 265) 9:30 am to 6:30 pm (Mon – Fri)	bansi.sanghvi@torusgroup.in
Chief Executive officer (CEO)	Mr. Prakarsh Gagdani	Torus Financial Markets Private Limited 2nd floor, ICC Chambers-II, Saki Vihar Road, Near MTNL office, Powai, Mumbai - 400072	8433594294 9:30 am to 6:00 pm (Mon – Fri)	ceo@torusdigital.com

In absence of response/ complaint not addressed to your satisfaction, you may lodge a complaint with

SEBI, NSE, BSE & CDSL on below mentioned link:

Regulators	Link to Lodge a Complaint
SEBI	https://www.scores.gov.in/scores/Welcome.html
NSE	https://investorhelpline.nseindia.com/NICEPLUS/
BSE	https://bsecrs.bseindia.com/ecomplaint/frmlInvestorHome.aspx
CDSL	https://www.cdslindia.com/Footer/grievances.aspx

Note:- Please quote your Complaint Ref No. while raising your complaint at SEBI SCORES/ Depository portal.